

UPTIME
RDO PROMISE
GUARANTEED™

Dependability • Commitment • Performance



The RDO Promise - Uptime Guaranteed™ is an exclusive promise only from RDO Equipment Co. We set new industry standard that guarantees the ultimate service to our customers when you purchase John Deere equipment from RDO Equipment Co. No other John Deere or competitive brand dealer offers this high-level of guarantee to its customers. To you our customer, we promise to strive for: *dependability, commitment, and performance.*

 **RDO**
EQUIPMENT CO.
www.rdoequipment.com



JOHN DEERE



Dependability • Commitment • Performance

The RDO Promise - Uptime Guaranteed™ includes*:

- 1. Equipment walk around upon delivery (Included)**
 - A qualified RDO Equipment Co. employee will be responsible for a thorough explanation of the machine when the unit is delivered
- 2. Basic Factory Warranty (Included)**
- 3. FREE loaner (Included)**
 - RDO Equipment Co. will make every effort possible to supply the customer a free loaner during the first 12 months of ownership, if it is determined we cannot get your machine up and running within 36 hours
- 4. FREE travel time on warranty items during Basic Warranty period (Included)**
- 5. FREE After Sales Inspection (Included)**
 - RDO Equipment Co. will perform the first scheduled engine oil change and machine inspection after purchase. Machine must be in RDO Equipment Co.'s Area of Responsibility (AOR). It is the customer's responsibility to schedule the oil change
- 6. FREE inspection prior to unit coming out of warranty period (Included)**
 - A qualified RDO Equipment Co. employee will inspect machine before any basic or extended warranty expires
- 7. Guaranteed field service response time (Included)**
 - RDO Equipment Co. guarantees a field service technician will be on the road toward your jobsite within 4 hours of contacting our field service dispatch personnel
- 8. Lease or retail finance plan**
 - Optional and tailored to customer
- 9. Secure Extended Warranty plan**
 - Optional and tailored to customer
- 10. GPS Monitoring**
 - Optional and tailored to customer with access to the tracking data upon request
- 11. Total repair and scheduled maintenance**
 - Optional and tailored to customer with preventive maintenance programs, oil samples, and machine inspections

** Please refer to the RDO Promise Customer Agreement for complete details*



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