

UPTIME  
**RDO PROMISE**  
GUARANTEED™



*Customer Focused. Quality Driven.*



[www.rdoequipment.com](http://www.rdoequipment.com)



**JOHN DEERE**



## Commercial Lawn and Garden Products

### What is the RDO Promise™ - Uptime Guaranteed™ ?

*With this promise, RDO Equipment Co. is setting an industry standard for service support. It is exclusive to our company – no other John Deere or competitive brand dealer offers this high-level of guarantee. Overall, it guarantees the ultimate service and care to you, our customers when you purchase your John Deere Commercial Lawn and Garden Products equipment from RDO Equipment Co.*

#### **\*The RDO Promise™ includes:**

- **Equipment walk-around and start up when equipment is delivered**  
A qualified RDO Equipment Co. employee will provide walk-around training with our customer before or during field start up
- **FREE in-warranty service inspections**  
RDO Equipment Co. will inspect the equipment for free annually while it is under warranty (normally there is a charge for the regular inspection fee)
- **FREE pickup and delivery for factory basic warranty repairs**  
RDO Equipment Co. will truck equipment for free, within a 20 mile radius of the nearest RDO Equipment Co. store, for warranty repairs (John Deere does not reimburse the dealer for that time and this does not apply to extended warranties).
- **FREE loaner equipment during extended warranty repairs**  
If RDO Equipment Co. cannot repair equipment in 48 hours, customers will receive a comparable unit - free of charge to use until your equipment is repaired
- **Guaranteed parts availability**  
RDO Equipment Co. has multiple locations; as a result, customers have access to one of the largest parts inventory anywhere
- **Free break-in oil change**  
Includes oil and filter change and machine inspection, as recommended by John Deere.
- **Eligible Consumer Products include (new equipment purchase only):**
  - X700 - 1000 Series CUTS
  - Z900 - 2000 Series CUTS
  - 1400 - 3000 Series CUTS
  - 1500 - 4000 Series CUTS
  - 1600

**\*All work must be done at the nearest RDO Equipment Co. location. Pick-up and delivery are available at an additional cost, unless deemed warranty repairs.**

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